

Dear Patients,

**Auckland Family Medical Centre will be closed from Wednesday 25th December.  
We re-open on Monday 6th January 2025.**

**Medical Care whilst we are closed:**

**Telephone advice:**

If you phone our number **(09 524 6249)** and listen to the options, pressing 2 will put you through to our after-hours Nurse Triage Service.

Healthline **(0800 611 116)** is another good source of advice.

**Online video consultations:** Available 24/7.

1) Please click this link: <https://vimeo.com/887779115?share=copy>.

2) CareHQ ( [www.carehq.co.nz](http://www.carehq.co.nz) ) .

If you don't need to be physically examined these are less expensive than being seen in person.

**In-person medical care:** Available at a local White Cross.

**Repeat Prescriptions:**

**Please check now** if any of your medications will run out over the holiday period and request a renewal as soon as possible.

**Turnaround time is three working days** for non-urgent prescriptions.

**Appointments Before Christmas:**

The run up to Christmas becomes very busy. ***If you need to see a doctor about an issue that won't wait until January, make sure you book soon.***

If your usual doctor is booked up, please book with one of our associates:

**Dr Janjic, Dr Neo, and Dr Ji.**

**Urgent Issues:**

***At any time, if you ever have an urgent issue that needs same day attention, never email, always phone. This includes urgent requests for prescriptions. Emails are dealt with in a non-urgent way and may not be seen until the following day.***